



EARTHWORKS LIMITED WARRANTY

EFFECTIVE JANUARY 1, 2019

Earthworks Inc warrants this product to be free of defects in material and workmanship for a period of ten years from the date of original retail purchase for electronic components and for a period of three years from the date of original retail purchase for moving parts such as goosenecks, hinges and pivot arms. This warranty is enforceable only by the original retail purchaser. To be protected by this warranty, the purchaser must complete the online registration form within 30 days of purchase. During the warranty period Earthworks shall, at its sole and absolute discretion, repair or replace, free of charge, any product that proves to be defective on inspection by Earthworks. To obtain warranty service, the purchaser must first call or contact Earthworks at the contact information listed below to obtain a Return Merchandise Authorization number (RMA#) and instructions of where to return the unit for service. All inquiries must be accompanied by a description of the problem. All authorized returns must be sent to the Earthworks repair facility postage prepaid, insured and properly packaged, preferably in the original packing material. Earthworks reserves the right to update any unit returned for repair. Earthworks reserves the right to change or improve the design of the product at any time without prior notice. This warranty does not cover claims for damage due to abuse, misuse, ordinary wear, neglect, alteration, failure to follow directions or improper maintenance, improper or incorrectly performed repairs by unauthorized personnel, and is limited to failures arising during normal use that are due to defects in material or workmanship in the product. Any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event will Earthworks be liable for incidental, consequential or other damages resulting from the breach of any express or implied warranty, including, among other things, damage to property, damage based on inconvenience or on loss of use of the product, and, to the extent permitted by law, damages for personal injury. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. This warranty only applies to products sold and used in the United States of America. For warranty information in other countries please refer to your local distributor.

CONTACT US

For an RMA# or questions about service please reach out via:

Email: service@earthworksaudio.com

Phone: 1-603-654-2433

RETURN MERCHANDISE FOR SERVICE TO:

EARTHWORKS INC
RETURN/REPAIR DEPT.
37 WILTON ROAD, SUITE 1
MILFORD, NH 03055